

WATERWORKS

WINTER 2025

IMPORTANT INFORMATION

Board Meetings

January 13th	1:30 pm
February 12th	1:30 pm
March 10th	1:30 pm

Office Closures

January 1st in observance of New Year’s Day
January 20th in observance of Martin Luther King Day
February 17th in observance of President’s Day

4th Quarter Statistics - 2024

Water Treated

- October: 215.5 million gallons
- November: 193.5 million gallons
- December: 210.9 million gallons

Wastewater Treated

- October: 150.9 million gallons
- November: 145.8 million gallons
- December: 219.1 million gallons

Water Meters Set

- October: 49
- November: 37
- December: 13

Sewer Inspections

- October: 61
- November: 53
- December: 32

Did You Know?

HPUD offers paperless billing and auto draft payment. Make your life easier in just a few clicks by visiting HPUD’s Customer Portal! <https://portal.hpud.org/>

COLD WEATHER TIPS

IF YOUR PIPES FREEZE

DON'T TAKE CHANCES

If you turn your faucet on and nothing comes out, leave the faucet turned on and call a plumber. If you detect that your water pipes have frozen and burst, shut off the water at the main shut-off valve in the house, and leave the water faucets turned on. Make sure everyone in your family knows where the water shut-off valve is located and how to open and close it.

NEVER try to thaw a pipe with a torch or an open flame. Water damage is preferable to fire damage. You may be able to thaw a frozen pipe with the warm air of a hair dryer. Start by warming the pipe as close to the faucet as possible working toward the coldest section of the pipe.

DO NOT use electrical appliances in areas of standing water because you could be electrocuted.



WINTER WEATHER & WATER MAIN BREAKS

Serving a 147 Square-Mile area, HPUD maintains more than 689 miles of water mains. It's a vast amount of water infrastructure to maintain and winter's frigid temperatures increase the chances of water main breaks.

How Temperature Impacts Water Mains

- A 10-degree change in the air or water temperature can dramatically increase stress on a pipe.
- Water temperatures below 40 degrees can cause pipes to become more brittle.
- Extreme weather changes can cause the ground to swell and contract, placing extreme pressure on water mains causing weakened section to break.
- The types of pipe materials, age, and diameter of the pipe are other factors that contribute to water main breaks.

Depending on the location of the pipes, these breaks can not only leave our customers without water, they can also cause traffic problems. HPUD takes winter preparations very seriously, so we have personnel, trucks, heavy equipment and the latest technology ready to roll to respond to water emergencies.



IN THE WORKS: PROJECT UPDATES

WATER IMPROVEMENTS FOR CLINTON HIGHWAY AREA - 89.3% COMPLETE
This water improvement project consists of the rehabilitation/replacement of approximately 17,830 linear feet of water main for Norman Rd, a portion of Clinton Hwy and Old Clinton Hwy, Strolling Ln, Shepard Ln, Stanley Rd, Causy Rd, and Wells Rd.