

WATERWORKS

SUMMER 2025

IMPORTANT INFORMATION

Board Meetings

July 14th	1:30 pm
August 11th	1:30 pm
September 8th	1:30 pm

Office Closures

July 4th in observance of Independence Day
September 1st in observance of Labor Day

2nd Quarter Statistics - 2025

Water Treated

- April: 180.4 million gallons
- May: 188.3 million gallons
- June: 201.8 million gallons

Wastewater Treated

- April: 216.9 million gallons
- May: 264.9 million gallons
- June: 184.7 million gallons

Water Meters Set

- April: 51
- May: 61
- June: 36

Sewer Inspections

- April: 44
- May: 35
- June: 44

2024 Water Quality Report

For the last 71 years, HPUD has provided safe, reliable drinking water to our customers and our Water Quality Report backs up that statement. To view the latest report visit: <https://hpud.org/water-quality/>

ANNOUNCEMENTS



Did you know? Hallsdale-Powell Utility District offers a savings program designed to help residential customers with filling up their pool. This is a one-time “pool credit” annual adjustment.

Here’s how it works: A cap is established on sewer rates based on the average water usage during the previous 12 months of use. Usage above the average will not be billed for sewer, meaning if you use more water than your established average, the excess water usage won’t be charged for sewer. The water portion will still be billed at the standard rate. This is because water used for the pool typically does not enter the sewer system.

Save by installing an irrigation meter: Installing a secondary meter (irrigation meter) is the best way to save on outdoor water use. This is a “water only” meter, meaning no sewer charges will be applied to the water used through it. The benefits of installing a secondary meter not only reduce wastewater cost, but it also gives you a separate measurement of outdoor water usage, it has a separate shut-off , and it can be used for irrigation systems, swimming pools, washing cars, and pressure washing.

For more information on a pool credit or installing a secondary meter, you can call our customer service department at (865)922-7547.

Note: *If you connect an irrigation system or a pool to your plumbing, you must have a backflow prevention device to help protect the water system!*

PAY AND MANAGE YOUR ACCOUNT ONLINE!

SAVE TIME. SKIP THE LINE. PAY ONLINE.

- VIEW USAGE & PAYMENT HISTORY
- SET UP RECURRING PAYMENTS
- SIGN UP FOR PAPERLESS BILLING
- SAVE TIME

You can even make a payment without logging in to the portal using our Quick Pay Feature!



IN THE WORKS:

PROJECT UPDATES

In Process:

- Melton Hill Water Treatment Plant Intake Upgrades and Tube Settler/Clarifier Projects
- Schaad Rd Water & Sewer Line Relocation
- Belltown and Emory Rd Water & Sewer Line Relocation