

WATERWORKS

FALL 2025



IMPORTANT INFORMATION

Board Meetings

October 14 th	1:30 pm
November 10 th	1:30 pm
December 8 th	1:30 pm

Office Closures

November 27th & 28th in observance of Thanksgiving
December 24th & 25th in observance of Christmas

3rd Quarter Statistics - 2025

Water Treated

- July: 223.8 million gallons
- August: 225.8 million gallons
- September: 212.4 million gallons

Wastewater Treated

- July: 156.5 million gallons
- August: 172.7 million gallons
- September: 139.6 million gallons

Water Meters Set

- July: 27
- August: 49
- September: 48

Sewer Inspections

- July: 58
- August: 31
- September: 42

Paperless Billing

HPUD offers a more convenient way to receive and pay your water bill. Instead of receiving a bill in the mail, you can receive an email notification to view your bill online. Log into our Customer Portal on our website hpud.org to get started!

ANNOUNCEMENTS

SUCCESS IN ACTION

The Projects Behind Our Progress

We are happy to announce that HPUD has been released from the 2014 Consent Order (CO) issued by TDEC. The CO was a result of an aging system that was in much need of repair. Pictured to the top right is the old 36 inch sewer interceptor that was plagued with inflow and infiltration issues due to old, deteriorating pipes. The picture below is of the new 48-inch interceptor.

Since the new interceptor came online, HPUD has seen the lowest sanitary sewer overflows on record. The peak and instantaneous flows are lower and the recovery time is quicker after rain events.



Improvements Completed During the Consent Order

- 157,272 Linear Feet of Sewer Pipe
- 1,046 Manholes
- 11 Lift Stations

As a result of these efforts, Hallsdale-Powell Utility District was awarded the **2024 Outstanding Abatement Project Award by the Clean Water Professionals of Kentucky & Tennessee.**



Congratulations Charles York!

We are proud to announce Charles York has been awarded the 2025 Tennessee Operator Meritorious Service Award from the Clean Water Professionals of KY/TN. This award is given to an operator with success in management of plant and/or distribution system performance as well as technical knowledge, regulatory compliance, and Section participation.

HPUD received the Gold Peak Performance Award from the National Association of Clean Water Agencies (NACWA) for both of our wastewater treatment plants. This award recognizes facilities for excellence in permit compliance. Thank you to all the employees at our treatment plants for their dedication and hard work!



IN THE WORKS:

PROJECT UPDATES

In Process:

- Melton Hill Water Treatment Plant Intake Upgrades and Tube Settler/Clarifier Projects
- Schaad Rd Water & Sewer Line Relocation
- Norris WTP Bleach Project