

PREPARE NOW TO PREVENT FROZEN PIPES LATER!



COLD WEATHER CAN WREAK HAVOC ON PIPES!

Repairing pipes and paying for the water that has leaked can be quite costly. Here are a few simple steps you can take to help prevent frozen pipes and leaks.

**INSIDE YOUR
HOME**



Insulate pipes in unheated areas such as garages, attics, and crawls spaces.



Open cabinet doors to allow heat to get to uninsulated pipes under sinks and appliances near exterior walls.



Locate your main water shut-off valve and make sure it is working properly. Don't wait for an emergency to locate it.

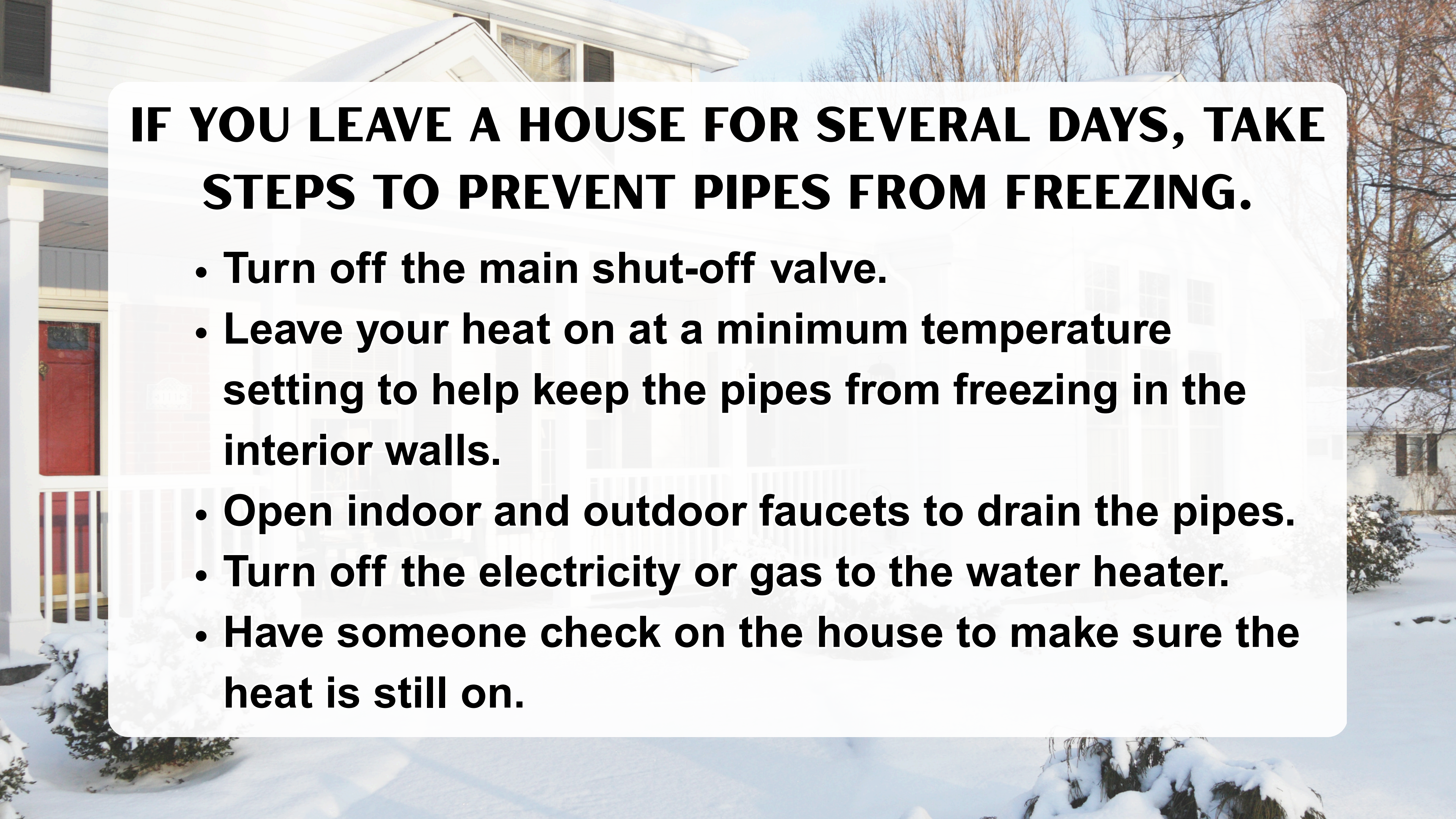


Remove garden hoses and cover hose bibs to keep them from freezing.



Winterize your irrigation system by blowing it out or draining it.

**← OUTSIDE
YOUR HOME**

A photograph of a white house with a red door and a snow-covered yard. The house has a white porch with a red door and a white railing. The yard is covered in snow, and there are some evergreen trees in the foreground. The background shows bare trees and a clear blue sky.

IF YOU LEAVE A HOUSE FOR SEVERAL DAYS, TAKE STEPS TO PREVENT PIPES FROM FREEZING.

- **Turn off the main shut-off valve.**
- **Leave your heat on at a minimum temperature setting to help keep the pipes from freezing in the interior walls.**
- **Open indoor and outdoor faucets to drain the pipes.**
- **Turn off the electricity or gas to the water heater.**
- **Have someone check on the house to make sure the heat is still on.**

IF YOUR PIPES FREEZE

DON'T TAKE CHANCES

If you turn your faucet on and nothing comes out, leave the faucet turned on and call a plumber. If you detect that your water pipes have frozen and burst, shut off the water at the main shut-off valve in the house, and leave the water faucets turned on. Make sure everyone in your family knows where the water shut-off valve is located and how to open and close it.

NEVER try to thaw a pipe with a torch or an open flame. Water damage is preferable to fire damage. You may be able to thaw a frozen pipe with the warm air of a hair dryer. Start by warming the pipe as close to the faucet as possible working toward the coldest section of the pipe.

DO NOT use electrical appliances in areas of standing water because you could be electrocuted.



REMEMBER if you need help turning water off, we are only a phone call away.

HPUD Customer Service
(865)922-7547