



NEWSLETTER

WATERWORKS WINTER 2026



IMPORTANT INFORMATION

Board Meetings

January 12th 1:30 pm

February 9th 1:30 pm

March 19th 1:30 pm

Office Closures

January 19th in observance of Martin Luther King, Jr.

February 16th in observance of President's Day

4th Quarter Statistics - 2025

Water Treated

- October: 216.4 million gallons
- November: 191.1 million gallons
- December: 201.5 million gallons

Wastewater Treated

- October: 152.6 million gallons
- November: 191.9 million gallons
- December: 202.6 million gallons

Water Meters Set

- October: 45
- November: 35
- December: 30

Sewer Inspections

- October: 46
- November: 33
- December: 31

Paperless Billing

HPUD offers a more convenient way to receive and pay your water bill. Instead of receiving a bill in the mail, you can receive an email notification to view your bill online. Log into our Customer Portal on our website hpud.org to get started!

ANNOUNCEMENTS



We are proud to announce we received a second consecutive perfect score on the Sanitary Survey conducted by the Tennessee Department of Environment & Conservation reflecting our team's commitment to compliance, safety, and excellence!



COLD WEATHER CAN WREAK HAVOC ON PIPES!

Repairing pipes and paying for the water that has leaked can be quite costly. Here are a few steps you can take to help prevent frozen pipes and leaks.



Insulate pipes in unheated areas such as garages, attics, and crawl spaces.



Open cabinet doors to allow heat to get to uninsulated pipes under sinks and appliances near exterior walls.



Locate your main water shut-off valve and make sure it is working properly. Don't wait for an emergency to locate it.



Remove garden hoses and cover hose bibs to keep them from freezing.



Winterize your irrigation system by blowing it out or draining it.

In Process:

- Melton Hill Water Treatment Plant Intake Upgrades and Tube Settler/Clarifier Projects
- Schaad Rd Water & Sewer Line Relocation
- Norris WTP Bleach Project
- I-75 @ Emory Rd. Relocation Project



IN THE WORKS: PROJECT UPDATES