

2026 UTILITY RATES

RATE ADJUSTEMENT EFFECTIVE APRIL 1, 2026



On March 10th, 2025 the Hallsdale-Powell Utility District Board of Commissioners approved a 3% rate increase on water and a 3% rate increase on sewer for the fiscal years of 2026 and 2027. The new rates will go into effect on April 1, 2026 and will be reflected on your May utility bill.

NEW RATE IMPACT

AVERAGE WATER BILL EXAMPLE

Gallon Usage	Current	New Rate	Price Change
1,000 Gallons	\$21.14	\$21.78	\$0.64
2,000 Gallons	\$31.44	\$32.39	\$0.95
3,000 Gallons	\$41.74	\$43.00	\$1.26
4,000 Gallons	\$52.04	\$53.61	\$1.57
5,000 Gallons	\$62.34	\$64.22	\$1.88
6,000 Gallons	\$72.64	\$74.83	\$2.19

AVERAGE WASTEWATER BILL EXAMPLE

Gallon Usage	Current	New Rate	Price Change
1,000 Gallons	\$28.86	\$29.73	\$0.87
2,000 Gallons	\$42.85	\$44.14	\$1.29
3,000 Gallons	\$56.84	\$58.55	\$1.71
4,000 Gallons	\$70.83	\$72.96	\$2.13
5,000 Gallons	\$84.82	\$87.37	\$2.55
6,000 Gallons	\$98.81	\$101.78	\$2.97

UTILITY RATES

Utility rates fund the operation and maintenance of water and wastewater services and the infrastructure that delivers these services to the home and from the home back to the environment.

Utility rates are necessary to ensure reliable, uninterrupted water delivery now and into the future. Ongoing investments are needed to maintain our existing system and plan for additional infrastructure improvements.

Hallsdale-Powell Utility District uses a combination of a base rate and a usage rate.

The **Base Rate** is a fixed rate for water and wastewater service that is collected to cover the daily fixed cost of doing business such as meter reading, processing and mailing statements, and receiving payments. A portion of the base rate funds infrastructure and maintenance needs.

The **Usage Rate** is a variable rate dependent on the amount of water used during a billing cycle. It is collected to cover the cost associated with treatment, distribution, and collection. Wastewater charges are based on the customer's water usage as any water that is used must be collected and cleaned prior to discharge.

HPUD BY THE NUMBERS

Hallsdale-Powell Utility District was established in 1954 to service a small portion of North Knox County. Seventy-two years later, HPUD has grown from 500 customers to 34,066 customers and from 75 miles of pipe to almost 1,200 miles of pipe.

WATER

Treatment Plants

2 Plants
 16 Million Gallon Rated
 Treatment Capacity

Water Storage Tanks

14 Tanks
 12 Million Gallon Storage Capacity

Booster Stations

19

Water Main

701 Miles

Hydrants

2,514

Water Connections

34,044



SEWER

Treatment Plants

2 Wastewater Treatment Plants
 2 Decentralized Treatment Plants
 23 Million Gallon of Treatment
 Capacity

Storage Tank

(1) 5 Million Gallon Storage Capacity

Lift Stations

22

Manholes

10,163

Force & Gravity Mains

500 Miles

Sewer Connections

26,111

2026 UTILITY RATES

HPUD BILL AT WORK

We are happy to announce that HPUD has been released from the 2014 Consent Order (CO) issued by TDEC. The CO was a result of an aging system that was plagued with inflow and infiltration issues due to old, deteriorating pipes. As a result of our Capital Improvement Plan, HPUD has seen the lowest sanitary sewer overflows on record over the last 3 years.



IMPROVEMENTS COMPLETED DURING THE CONSENT ORDER

157,272 LF OF SEWER PIPE

1,046 MANHOLES

11 LIFT STATIONS

3 MGD decrease in plant flows (saves electric and chemical cost)

2023 - 2025 - No chronic sanitary sewer overflows

The results of these projects will benefit the surrounding communities as it will help to improve the water quality of Beaver Creek, revive and support the native aquatic ecosystems, and enrich the recreational activities that have been enjoyed by residents for many years. Even with the low number of SSOs, HPUD is still committed to improving areas in the collection system that are susceptible to wet weather SSOs.

Awards In The Collection System

Over the last few decades, HPUD has made great strides in improving our treatment plants, collection system and distribution system, and in recent years, we have received several awards from within our industry as a result of these efforts.



2024 OUTSTANDING OVERFLOW ABATEMENT PROJECT AWARD

The Beaver Creek Sewer Interceptor Improvement Project



2024 CLEAN WATER TECHNOLOGY AWARD

The Beaver Creek Wastewater Treatment Plant Ultra Violet Disinfection System



Beaver Creek Wastewater Treatment Plant

2007 - 2024
Gold Award - 8
Silver Award - 9
Platinum Award - 1

Raccoon Valley Wastewater Treatment Plant

2006 - 2024
Gold Award - 11
Silver Award - 5
Platinum Award - 3

Awards In The Distribution System



In 2022, Hallsdale-Powell Utility District received the Award of Excellence in Medium Water Treatment and in Medium Distribution System Operations from the Clean Water

Professionals of Kentucky/Tennessee section of the American Water Works Association. The criteria considered for these award includes management, records, appearance, and the overall results of the evaluation by the Honors & Awards Committee.



We also received a perfect score on our two (2) last Sanitary Survey conducted by TDEC. The survey is a comprehensive review and inspection evaluating the capability of the water system to supply safe drinking water.

Required areas of the survey included - review of the raw water source, treatment plant, distribution system, finished water and storage tanks, pump stations, monitoring and reporting, management and operations, and operator compliance.

Over the last 20 years, HPUD has replaced, upgraded or installed new water infrastructure to ensure the District has ample reliable, safe drinking water to meet the demand of our growing communities.



WATER IMPROVEMENTS

884,558 LF OF WATER PIPE

9 BOOSTER STATIONS

8 STORAGE TANKS