

# WATERWORKS SUMMER 2026



## IMPORTANT INFORMATION

### Board Meetings

July 13 <sup>th</sup>	1:30 pm
August 10 <sup>th</sup>	1:30 pm
September 14 <sup>th</sup>	1:30 pm

### Office Closures

July 3<sup>rd</sup> in observance of Independence Day  
September 7<sup>th</sup> in observance of Labor Day

### 2nd Quarter Statistics - 2026

#### Water Treated

- April: 190.3 million gallons
- May: 202.8 million gallons
- June: 193.8 million gallons

#### Wastewater Treated

- April: 167 million gallons
- May: 172.2 million gallons
- June: 176.78 million gallons

#### Water Meters Set

- April: 43
- May: 37
- June: 48

#### Sewer Inspections

- April: 38
- May: 18
- June: 57

### 2025 Water Quality Report

For more than 72 years, HPUD has remained committed to delivering safe, reliable drinking water while continually adapting to changing source water conditions through advanced treatment and around-the-clock monitoring. Want to see the data behind your tap? Check out our latest Water Quality Report at [hpud.org/water-quality](http://hpud.org/water-quality).

## ANNOUNCEMENTS

### SOAK UP THE SUMMER SAVINGS

**Did you know?** Hallsdale-Powell Utility District offers a savings program designed to help residential customers with filling up their pool. This is a one-time “pool credit” annual adjustment.

**Here’s how it works:** Residential sewer bills are capped at 12,000 gallons, meaning sewer charges are not applied to usage above that amount. However, customers with swimming pools may contact HPUD to inquire about a sewer adjustment after they receive the bill for the water used to fill the pool. Customers who routinely use large amounts of water outdoors may also benefit from installing an irrigation meter.

**Save by installing an irrigation meter:** Installing a secondary meter (irrigation meter) is the best way to save on outdoor water use. This is a “water only” meter, meaning no sewer charges will be applied to the water used through it.

For more information on a pool credit or installing a secondary meter, you can call our customer service department at (865)922-7547.

**Note:** *If you connect an irrigation system or a pool to your plumbing, you must have a backflow prevention device to help protect the water system!*

### WATER BEGINS WITH NATURE AND SO DO ITS CHANGES

The quality of drinking water begins long before it reaches a treatment plant. Source water is a living environment that naturally changes throughout the year due to factors such as rainfall, water temperature, reservoir conditions, algae growth, and naturally occurring minerals.

These changing conditions can sometimes affect the aesthetics of the water, even when it continues to meet all state and federal drinking water standards and remains safe to use.

Our treatment plant operators continuously monitor source water conditions and adjust treatment processes as needed to respond to these natural changes. During the recent source water event, our team worked around the clock, modifying treatment operations, increasing monitoring, and flushing the distribution system to restore normal water aesthetics as quickly as possible.

While source water conditions cannot be controlled, HPUD remains committed to providing safe, reliable drinking water through advanced treatment, continuous testing, and proactive communication with our customers.

### In Process:

- E. Wolf Valley Water Main Improvements
- Maynardville Hwy @ Gray Rd Water & Sewer Line Relocation Project
- I-75 @ Emory Rd Relocation Project
- Norris WTP Bleach Project
- Schaad Rd Water & Sewer Line Relocation

